



ROLE PROFILE

Position:	Software Developer
Line Manager:	Operations Director
Overall Purpose:	To undertake high quality software development and be an effective representative of two10degrees

KEY RESPONSIBILITIES

- To be an active and effective member of the team on all matters of software development activity, ensuring that the company achieves all its objectives and fulfils statutory and contractual obligations in a responsive, customer-focused and timely manner.
- To participate in the full product lifecycle; building new systems from scratch as well as enhancing, extending and improving existing systems, including:
 - Requirements gathering
 - Software development
 - Testing and debugging
 - Deployment
 - Creation and upkeep of documentation
 - On occasion, assisting in the provision of support (primarily on a third-line basis)
 - On occasion, assisting in the provision of end-user training
 - Participating in scrums and other project meetings as required
- To undertake client liaison as required, maintaining excellent relationships with customers and ensuring that their requirements and expectations are delivered in line with the contract and values of the business
- Participating in client meetings, workshops and presentations as required
- To keep abreast of the latest tools, technologies and best practice approaches and use this to drive process improvement and innovation (including proactively contributing to the wider technical community)
- Ensure all policies and procedures are adhered to and ensure all operational activities meet organisational requirements for quality management, health & safety, legal stipulations and environmental policies

GENERAL

- Attend and contribute to meetings as necessary
- Liaise with external agencies as necessary (including clients and suppliers)
- Deputise for colleagues as necessary
- Operate within the Company's policies, procedures and systems
- Project a positive image of oneself and the Company to others
- Ensure effective self-management and organisation in order to meet all reasonable deadlines
- Ensure and maintain a strong internal and external customer service focus
- Maintain effective communication with colleagues and the team
- Actively participate in continued personal training and development activities to meet Company requirements